



Together for a sustainable future

SUSTAINABLE DEVELOPMENT HIGHLIGHTS 2017

eco.lyreco.com

* For more information on Lyreco actions, refer to the Lyreco Sustainable Development report on eco.lyreco.com



“We consider that Sustainability is an essential ingredient to do business responsibly and successfully.”

Hervé MILCENT - Lyreco CEO



office



PPE



hygiene



catering



furniture



techno

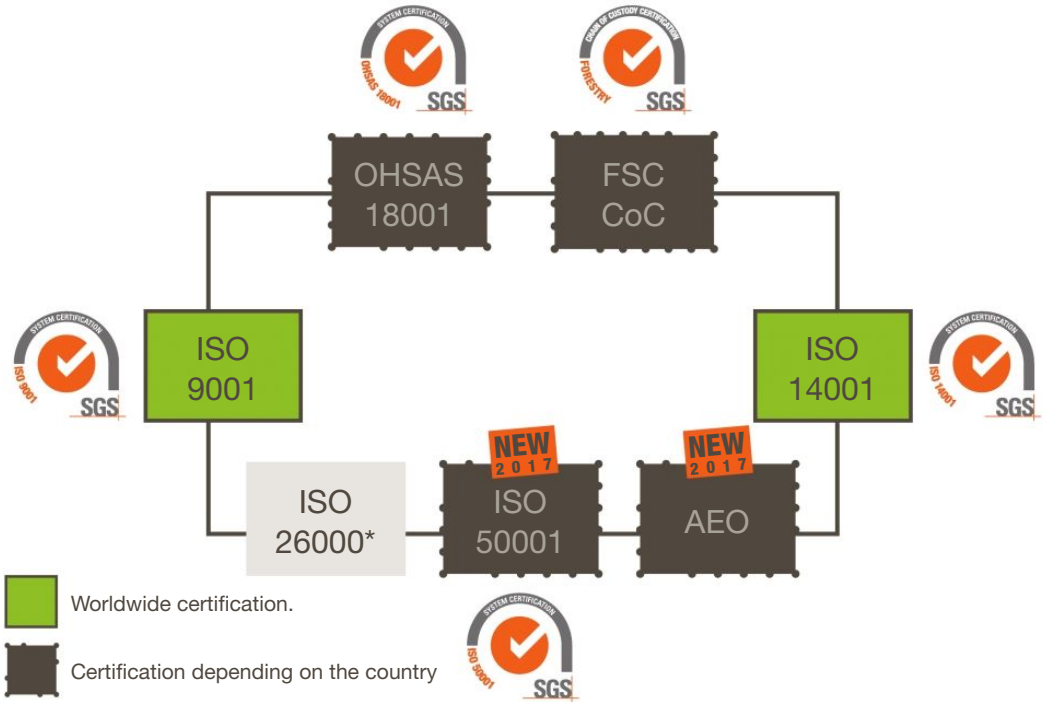


packaging



OFFICE & WORK SOLUTIONS

OUR SUSTAINABILITY MANAGEMENT



() ISO 26000 is not subject to certification. It provides guidelines.

We support the global compact since 2004

WE SUPPORT

It covers the areas of :

- Human Rights
- Labor Standards
- Anti-Corruption
- Environment Preservation

<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">ISO 9001</div> <p>Quality Management</p>	<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">ISO 14001</div> <p>Environment Management</p>	<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">OHSAS 18001</div> <p>Health and Safety Management</p>	<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">ISO 26000</div> <p>Corporate Social Responsibility</p>
<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">ISO 50001</div> <p>Energy Management</p>	<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">FSC CoC</div> <p>Forest Management (Chain of Custody)</p>	<div style="background-color: #ccc; border-radius: 15px; padding: 10px; width: 100px; margin: 0 auto;">AEO</div> <p>Authorised Economic Operator</p>	

Internal and External Audits
 Continual Improvement process

OUR SUSTAINABILITY **ACTIONS**

ENVIRONMENT PROTECTION

- Reduce our ecological footprint.
- Help our customers/suppliers to do the same.

- **Green products**
- **Carbon footprint**
- **Green fleet**
- **Digital delivery signature**
- **Eco driving**



- **Packaging optimisation**
- **Waste management**
- **Voice picking**
- **Sustainable infrastructure**

ECONOMIC SUCCESS

- Build lasting customer relationships by providing solutions to their sustainability goals.

- **Customer recycling services**
- **Customer electronic invoicing**
- **Customer CSR awards/events**
- **Sustainable procurement**
- **Supplier audits**
- **Supplier CSR awards**
- **Financial integrity**



SOCIAL RESPONSIBILITY

- Focusing on human relationships and development.
- Reinforce our long term relationship.

- **Training plan and talent development programme**
- **Internal mobility and promotions**
- **Health, safety and well being**
- **Lyreco for education**
- **Code of ethics**
- **Supporting local communities and charities**



OUR SUSTAINABILITY STRATEGY RESULTS

In early 2012, Lyreco launched a midterm Sustainability strategy named “Eco Future”.

The strategy consists of

- 3 guiding principles
- 10 clearly defined commitments
- 9 Key Performance Indicators (KPIs)

“Results in end of 2016”



* Surveillance audit of 2 factories rescheduled from end of 2016 to beginning of 2017. Otherwise, the result is 100%



“ We have been using Lyreco for the past 12 months and we have been pleasantly surprised to find, in that short time, just how helpful Lyreco have been in helping us to develop additional sustainability initiatives.”



“ In conjunction with the Purchasing Department, and as part of the Positive Sourcing Program launched in 2016, Lyreco regularly supports the Group in its initiatives to measure and reduce its environmental impact.”



“ Aviapartner really feels like Lyreco lives up to its slogan ‘Simplifying your life at work’. We enjoy a very good cooperation, working together on our ambition, solving issues quickly and continuing to collaborate on our sustainability program. It is more than just a supplier relationship.”



“ The collaboration with Lyreco, which was established in 2011, is such a partnership. With Lyreco the VfL Wolfsburg was able to increase the rate of recycled paper which is certified with one of the highest standards, the “Blue Angel”, to nearly 100 % of the overall consumption.”

OUR AWARDS & RECOGNITIONS IN 2016 & EARLY 2017

Lyreco is regularly rewarded for its Sustainable Development Actions.

Here are the latest Awards and Recognitions obtained in 2016 & early 2017.

- 1 WISE – September 2016
SHD Logistics Award
for Environment/Sustainability
- 2 Singapore – March 2016
Best Supplier Award for
Service Excellence – from SMRT
- 3 WISE – November 2016
BESST Award
- 4 WISE – November 2016
Green Apple Award
- 5 Benelux – November 2016
**Luxembourg Award
for Quality & Excellence**
- 6 WISE – March 2016
Service Excellence Award
from Barratt Developments PLC
- 7 Germany – February 2016
Top Job Award
- 8 Poland – November 2016
Responsible Business Award
- 9 WISE - October 2016
BOSS Award (fifth year in a row)
- 10 France & Iberia – February 2017
Top Employer Certification



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